FUJITSU

Data Sheet
Fujitsu Quick Service Solution
U-SCAN QSS

Simplified kiosk ordering and tendering

Self-service is no longer just a requirement at checkout. Now, more than ever, retail shoppers are demanding expanded levels of seamless self-service throughout their enitre retail journey. Customers are increasingly choosing retailers who provide self service options to augment their in-store experiences at multiple touchpoints. For retailers, meeting these demands requires more than the standard food-ordering software. It requires a solution that is easy to deploy anywhere self-service is needed, and familiar enough to provide a frictionless experience at every touchpoint.

U-SCAN QSS integrates into existing POS systems to provide a simple-to-deploy food-ordering solution. Designed to communicate with existing Kitchen Display Systems, U-SCAN QSS software is easy to integrate and deploy into any food ordering environment. With U-SCAN QSS, retailers can provide a fast, simple self-service ordering experience or speed up the ordering process in attended lanes. The S3 common interface ensures the customer's experience is familiar and seamless, so staff can focus on order fulfillment.

Maintain customer loyalty by never getting orders wrong again. U-SCAN QSS is a software solution set that features a fully-integrated kiosk ordering and tendering solution. The intuitive user interface reduces manual operations, simplifying the self-service experience and speeding up checkout times. Local and enterprise update capabilities make system management easy, help reduce costs, and ensure accurate pricing and timely updates. Customers can pay for other store goods not included in the QSS menus, thus providing a complete shopping experience. Enhance the customer experience with U-SCAN QSS now.

Key Features

- Greater efficiency when processing orders
- Eliminate mistakes made when preparing food orders
- Faster order prepartion minimizes wait times
- Productivity levels can be monitored through U-SCAN
- Significant cost savings for the retailer
- S3 compatibility with retail hardware and software
- Staff can focus on improving customer satisfaction

Self-Service Simplified

Fujitsu S3 is a suite of hardware and software solutions uniquely designed to allow retailers to select only the building blocks they need to create a complete in-store solution or individually integrate into existing retail environments to augment in-store capabilities. S3 solutions ensure high adoption rates while reducing the friction associated with in-store technologies.

U-SCAN QSS personifies unified commerce with the unique ability to deploy a self-service experience that is seamless across the entire retail journey. The U-SCAN software ensures your customers and staff are using familiar technology instead of struggling with adaption, while communication with KDS systems ensures staff can focus on enhancing the customer experience.

Fujitsu understands the uniqueness of each retail environment our systems need to integrate into. From legacy software and outdated hardware to the most sophisticated in-house cloud-based applications, U-SCAN QSS is prepared to work with them all. To meet that challenge, S3 Integrations offer 20 years of retail self-service solutions expertise. With three software packages to chose from, no matter the platform, system, or application, integration has never been simpler or more flexible.

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