

Data Sheet Self-Checkout Software Fujitsu U-SCAN

Success with every scan

U-SCAN, the revolutionary self-checkout software from Fujitsu, is engineered to address retailers' most pressing business challenges by offering a suite of innovative features designed to streamline operations and enhance customer satisfaction. U-SCAN empowers retailers with industry-leading self-service software for any POS.

Fujitsu's self-checkout software stands out because it not only works with Fujitsu's innovative self-checkout hardware, but is also hardware-agnostic, providing maximum adaptability and compatibility.

U-SCAN allows retailers to keep their existing hardware. More than 20,000 lanes of NCR hardware, with support for v3, v4, v5, and v6, have received extended lives by leveraging U-SCAN. In fact, former NCR customers have reported their self-checkout solutions operate 20 percent faster with U-SCAN. The platform has also proven to work with Toshiba, Diebold Nixdorf, and more hardware.

Extended legacy hardware support empowers retailers to upgrade hardware at their own pace, without the pressure of frequent updates. U-SCAN supports more than 400 devices typically used for self-checkout, including some that have been running in the field for up to 25 years. The use of common components across platforms streamlines support and maintenance processes, allowing retailers to swap in only the parts they actually need.

U-SCAN's customization capabilities enable retailers to adapt quickly to changing business requirements, supporting retailers across various sectors, including general retailing, DIY, grocery, pharmacy and convenience markets. With U-SCAN, retailers can always ensure optimal in-store performance and efficiency in a rapidly changing environment.







Self-checkout is smarter and more secure with U-SCAN. Incorporating world-class weight security and A.I. MachineVision technology, U-SCAN ensures accurate transactions and, when needed, assists store personnel in effectively managing issues at self-checkout lanes. Through Enterprise and Integro management solutions, retailers gain access to Big Data insights to help monitor their fleet health and optimize their shopper experiences. U-SCAN also supports shopping mobility via the U-Shop mobile app, where shoppers can scan items on their own mobile devices and remotely control the self-checkout process for enhanced convenience.

The Virtual Point of Sale (VPOS) architecture allows for integration flexibility, facilitates realtime customization, and, with OpenAPI, offers interoperability and scalability with the overall objective of simplifying the development process.

Fujitsu's software maintenance contracts are among the most competitive in the industry. Fujitsu ensures our customers are always equipped with the latest versions of U-SCAN, removing the pressure of re-licensing. This allows retailers to budget effectively while enjoying professional services for custom changes without worrying about additional maintenance costs.





U-SCAN self-service software is a core component of Fujitsu S3, a modular platform designed to offer unparalleled flexibility and customization in retail technology. With Fujitsu S3, retailers can choose hardware and software features or integrate with their existing ecosystems, creating a personalized self-service journey that aligns with their specific business needs and tailored for their shoppers.

The building-block approach extends to U-SCAN, where retailers can add or modify features as their operations evolve, ensuring U-SCAN grows with their business. Whether it's integrating Enterprise self-checkout management systems or introducing advanced A.I. technology like U-SCAN Vision, Fujitsu S3 enables retailers to craft a solution that meets the ever-changing demands of their shoppers while reflecting the retailers' unique brand.

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