

Data Sheet In-Store Alert System Fujitsu Taskforce

Hands down, the best heads up

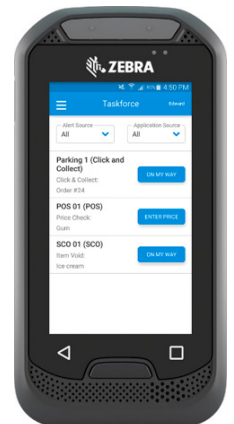
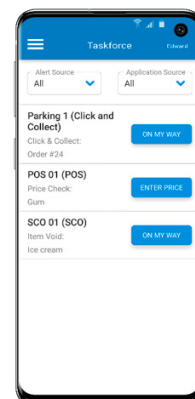
Fujitsu Taskforce is an in-store alert system designed to optimize communication for attendants and empower retailers to deliver excellent customer service. Taskforce facilitates seamless communication between people and systems, supporting peer-to-peer, system-to-associate, and other interactions to enhance business workflows, with support for IoT devices including door sensors, electronic shelf signage, low and out of stock sensors, and more. With rising minimum wages and ongoing labor shortages, Taskforce helps retailers maximize their in-store resources, turning labor challenges into advantages. Whether there is a problem at checkout, an inventory or pricing issue, or a delivery or pickup that needs attention, Taskforce helps retailers, manufacturers, or any other business monitor and react to conditions in real-time.



Key Features

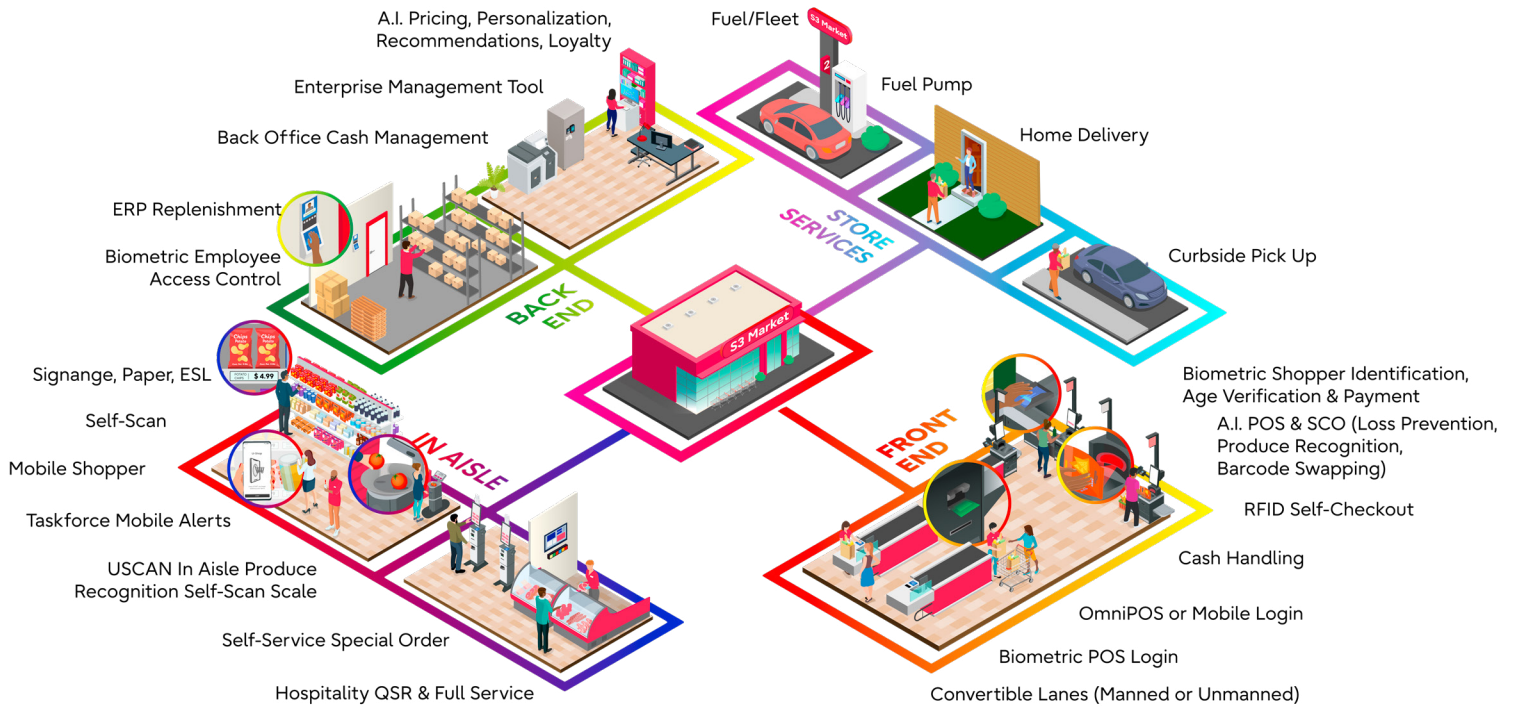
- Facilitates seamless communication between systems and staff
- Interfaces with any client device (door sensors, signage, etc.)
- WebAPI interface extends coverage to POS and beyond
- Captures data generated by activities, improving decision-making
- Effectively manages in-store labor resources
- S3 compatibility (U-SCAN Venture, U-SCAN Express+, etc.)

Taskforce monitors real-time conditions and sends alerts to staff when expected responses or confirmations are not received, addressing issues at checkout, inventory discrepancies, and customer assistance needs. IoT-enabled messaging ensures clear communication, allowing staff to quickly address irregularities and take actions remotely. The system supports self-service units in low-staff settings and guarantees alert delivery and response tracking. The cloud-ready Alert Server integrates seamlessly with existing devices using WebSockets communication, supporting a wide range of applications and operating systems.



S³ Self Service Simplified

Fujitsu S3 offers a versatile suite of self-checkout software and hardware solutions for retailers, designed to accommodate various retail environments. Whether building a new self-service system or integrating into an existing ecosystem, S3 ensures seamless compatibility and enhances in-store capabilities for widespread adoption.



Unified Commerce Solutions

As an important component of the S3 line of self-service solutions, Fujitsu Integro embodies unified commerce. With a WebAPI interface and open architecture for use across various systems and devices, Integro gives retailers the power to perform predictive maintenance.

Support for new and existing retail ecosystems guarantees smooth integration, while consistency across your in-store environment ensures that shoppers won't struggle with new technology.

S3 solutions cut estate management costs and reduce interventions, freeing up valuable labor for more revenue-generating tasks and customer interactions.

S3 Compatibility



U-Scan



Integro



Enterprise



U-Shop



BOLT



Express+



Venture



SmartCASH SE

Fujitsu Taskforce Specifications

Languages	Multiple languages supported – alert text and language are configurable via Taskforce configuration, but this text can also be controlled directly from the alert source managing application
Platforms Supported	Windows 10 Android 6.0 or higher software platform for Android mobile connected devices iOS 11 or higher software platform for Apple mobile connected devices Tizen 4.0 software platform for Samsung mobile connected devices Samsung Knox Configure cloud-based enrollment service to enable and disable kiosk mode (for Samsung Tizen smartwatches)

Fujitsu Frontech North America reserves the right to change specifications without notice

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